



FAQs & HELP

ABOUT NOTES

What is NOTES Online Training?

NOTES is an **Online training platform** developed and managed by NimkarTek Technical Services. NOTES offers accessible, affordable, interactive online courses for the **Textile, Apparel, Footwear and Leather** industries.

These training modules cover various topics under the umbrella of Chemical Management, Quality Assurance, Environment and Sustainability.

How is NOTES different from other trainings?

NOTES is the one of the first Online training platform for the Textile and Apparel Industry. NimkarTek developed NOTES in 2012 with a view to support the fragmented and geographically separated supply chain with world-class technical content in the fields of Chemical Management and Sustainability.

The NOTES Training modules are developed by technical experts with over 20+ years' experience in the industry. These trainings are all **online** – start as you wish and learn at your own pace. Our content is cutting-edge and most relevant to the skills required by the Textile & Apparel supply chain to implement environmental compliance practices.

NimkarTek rises above competition by being a bespoke training development platform. We work with companies to create customized training courses and roadmaps, thereby offering more engaging and practical trainings.

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Our Accreditations

Today, NOTES is the go-to-training platform for Chemical Management and Environment related trainings. We are world recognized as we cater to YOUR training requirements.

ZDHC Accredited Training Partner



SAC Approved Higg FEM Trainer Body



What kind of Trainings can I find in NOTES?

NOTES is a dedicated E-Learning Provider, we offer **ONLINE Training** as believe it provides maximum benefits for minimum resources. Online Training is an ideal training solution for complex and technical topics. It is intensive, comprehensive and can be specifically tailored for specific audiences.

Learners can start at their own time and complete the training at their own convenience.

What are NimkarTek training modules like?

NimkarTek modules are highly interactive training modules with activities, quizzes, and exercises interspersed between the training content.

The **technical content** of each training module has been developed by experts in the field of Textile and Leather Processing, Dyes and Chemicals manufacturing, Wet Processing, ecological testing and Research and Development fields.

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Each Module has **On-Screen Text** and an **Audio** attached to each slide. The module has a Script Caption – i.e. the participant can read what is being said in each slide of the training.

Each Training course is designed to run in a **Linear manner** for the first access. Learners must run through each slide to complete the training successfully. The NOTES Platform **bookmarks** where you last stopped accessing the training. When the Learner re-accesses the training, he/she will start where the last left-off.

Each training is equipped with additional **resource materials**. Participants can download these resource materials and store them for future references. Courses can store scanned forms, word documents, Excel Sheets, Presentations and PDFs. You can check out the Resource Center in the Course template for the resource files.

What makes NOTES superior to others in terms of its technology platform?

The NOTES System is very secure and based on a customized architecture. The LMS is designed for simplicity in navigation to access the modules and for generation of progress reports by our Admin. The Platform has a 'Talk to the Experts' tab and a 'My Suggestion' Tab that allows learners to communicate with NimkarTek Admin Team.

It is linked to a very secure Payment gateway that offers payment options through Visa and MasterCard credit cards. The NOTES Platform is hosted on a third-party server, with full security measures and a 24x7x365 back-up service.

How secure is NOTES?

The NOTES System employs 256-bit SSL encryption to secure data between your and our secure data center. The NOTES Content is protected by the best encryption keys. NOTES is hosted on a CtrS Secure Server.

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USING THE PLATFORM

How do I Access the NOTES Platform?

First, Learners are required to create a profile on the NOTES Platform. Once you register on the NOTES Platform, you will be prompted to change your Password.

The NOTES E-Learning Platform is accessible via this [link](#).

The NOTES Platform is easily accessible through a **web browser** – it works well on Google Chrome, Firefox, Safari etc. Currently, the Platform is available in English only. However, some of our training courses are available in Chinese languages as well.

Each training course opens in a separate browser window or a browser tab. It is important to note that the **pop-up blocker** of your web browser should be **disabled** to access the training courses.

INTERNET CONNECTIVITY – You need to have an Internet connection with a minimum speed of 256kbps for easy streaming.

ADDITIONAL Plug-Ins – Adobe Flash Player (latest version) may be required for viewing to the course.

SPEAKERS & MICROPHONE – Good Quality Headphones are recommended to be used for course audio.

What is the duration of each Training?

All training modules have a run-time of 60-90 minutes. The Access duration for each training varies between courses. Please note, you will have unlimited access to the training module within this duration.

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Are there any Assessments?

Yes. After each training, an Online Assessment is conducted through the NOTES Platform. The Exam comprises of 30-50 **multiple choice questions**.

Most exams have a benchmark of **70%** (This may vary for Customized content). You are given a maximum of three attempts for each exam. On successful completion of the Exam, you will be awarded with a **Certificate of Achievement** for the Training.

Are the trainings available in different languages?

Currently, most of the modules, exams, assignments, and resource materials are delivered in English and Chinese Languages.

Customized Trainings developed for our clients can be translated in over 60+ Languages. Write to us with your requirements.

How do I get the Certificate for the Trainings?

Once the participant successfully completes the training module and the Exam, a Certificate of Achievement is awarded to the Learner. This Certificate is automatically generated by the System. It can be downloaded by each Learner from their Profile Page.

How are the Courses priced?

You can see the individual prices for each training course on the Course Catalog page. The prices are given in US Dollar (USD) and Indian Rupees (INR).

- For purchases in **INR**, there will be additional 18% GST Fee to be paid additionally.
- The charges quoted in **USD** are inclusive of all Indian taxes. (Please note- these charges DO NOT cover VAT or any other Taxes included in your country).

Please contact adminnotes@nimkartek.com for further information if required.

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How do I Purchase the Trainings?

Online purchases can either be paid for immediately by credit/debit card, or you can request the NOTES Team to send you an Invoice for a Bank Transfer.

Credit / Debit Card

Once you login to the Profile on NOTES, you can choose the training course of your choice from the 'Courses' page. Once you click on the Training of your Choice, please click on the "Add to Cart" Button.

Step 1: Click on the Cart icon in the Header and select the currency for your payment. Please verify the total amount in your cart. Click on 'Proceed to Payment'.

Please note - All Indian Users are required to select INR. Users located in all other foreign locations must make the payment in USD

Step 2: Review the courses in your order and click on 'Place Order and Pay'. You will now be directed to the HDFC Payment Gateway.

Which Cards can be used for payment?

Visa and Mastercard

Please note that currently, the HDFC Payment Gateway does not accept corporate cards.

Bank Transfer

If you do not have a Credit or Debit Card or if you do not wish to purchase the modules from the Payment Gateway, please get in touch with us at adminnotes@nimkartek.com. We can offer you the option of purchasing the modules using Bank Transfer.

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Can I purchase multiple licenses for one training module?

Yes, you can purchase multiple licenses for one training courses. These can be for your Team, colleagues or for a friend. Once you enter the course description page, you can select the number of licenses you wish to purchase. After payment has been made, you can access the 'My Courses' page and assign each license to each team member by entering his or her details such as Name and Email Address.

Please note, one module license will be automatically enrolled to you. You cannot transfer this license to anyone else.

Does NimkarTek offer any discount for bulk purchases?

Yes, we do! Please get in touch with us at adminnotes@Nimkartek.com for more information.

How do I access the courses I have paid for?

On completing the Online Purchase process, you will have immediate access to the training course. Please click on 'My Courses' tab on the top of the page and 'Launch' the training course.

For payments in Bank Transfer, NimkarTek Admin Team will allocate the course to you once we receive the full payment.

Do I have to complete a course in one-go?

No, you can visit the course anytime, anywhere you are. Each training is made up of several individual courses and sections, which enables you to complete it in your own time and at times convenient to you.

What Reports are generated through NOTES?

The NOTES Platform provides several reports for each Participant. Users can track the progress of their trainings and view their Exam scores in the Report. A complete Master Report can be generated by each user for their Exams.

For Bespoke Training, NimkarTek Admin sends several reports that help Brands track the progress of their training in their Supply Chain.

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Whom should I contact for support to resolve any problems during access to the platform?

If you are facing a problem in accessing the training platform, you can send an email to 'adminnotes@nimkartek.com' and send us a screen snapshot of your issue. We will resolve the issue as soon as possible.

Alternatively, you can call our helpdesk number: +91 80973 57412

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CUSTOMISED TRAINING PROJECTS

What is NimkarTek's customised training offer?

It is important that an organization's strategy, commitments, and expectations are infused with ready training content. Bespoke Training helps deliver a highly effective and engaging learning experience.

Customized trainings is often the most cost-effective way to upskill Teams and Suppliers. It requires less time and avoids unnecessary travel and accommodation costs. Courses can be developed very quickly, thereby making custom trainings a pocket-friendly and fast way to train your global teams or supply chains!

NimkarTek can help you develop focused, customised training in case you want to convey your chemical management or Environmental goals and commitments to your supply chain. Our team of experts create custom learning that's distinctly different from any kind of training out there. The training content is interactive, engaging and is driven at explaining exactly what is to be done by your suppliers.

The training will be supplemented with your company Branding, thereby creating a familiar Learning environment for your Learners.

What customisations are offered?

The training content is branded with your company Branding guidelines. The Technical content of the course is interspersed with messages you may wish to convey to your audiences.

The exam questions are developed in accordance to what you would like to check

The certificate is branded with your company information and the technical course is placed on a NOTES Sub-Site, which does not allow public to view it. Access to the Custom training is provided through the NOTES Back-end.

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How should I start?

It's simple. If you wish to train your Teams or Suppliers on a particular topic, get in touch with us at training@Nimkartek.com.

How long will it take to get a Custom training course developed and how much does it cost?

Based on your requirements, NimkarTek will select a Trainer and arrange for a call to outline objectives and course content. We will complete a needs analysis with your Teams to ensure we have a good understanding of specific challenges and questions that need to be addressed.

NimkarTek only uses experienced Trainers who are specialists in their chosen field, and experts at facilitating training.

The cost and timeframe for developing a customized course will entirely depend on the course content. Get in touch with us at training@Nimkartek.com for more information on our Pricing.

Can courses be assigned to specific Users?

Yes, NimkarTek NOTES is created knowing that each user/ or learner is unique. We can personalize your Learning content for each User.

Whom should I contact for support to resolve any problems during access to the platform?

For all customization training projects, NimkarTek assign one Group Manager along with a dedicated Email account and a telephone line. All you need to do is convey this information with your Learners. Technical Support is usually given within 24 working hours.

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